



## CAREER OBJECTIVE

To be a dynamic and competent global professional in the areas of systems analysis, network engineering, systems administration, technical support, technical sales, and information management using both technical and professional knowledge to create and add values to business works whether single-handedly or in a team, while acquiring skills in a dynamic and challenging environment..

## PERSONAL INFORMATION

**Surname:** OLAROGBA  
**Other Names:** AKINTUNDE OLATUNBOSUN  
**Sex:** Male  
**Marital Status:** Married  
**Nationality:** Nigerian

## CONTACT INFORMATION

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### Education

2005-2010	<b>Lagos State University,Ojo</b>	Lagos, Nigeria.
	<ul style="list-style-type: none"><li>Bsc.Economics</li></ul>	
2002-2004	<b>Osun State Polythecnic,Ire</b>	Osun, Nigeria.
	<ul style="list-style-type: none"><li>O.N.D Business Administration</li></ul>	
1994-2000	<b>Federal Government College,Ikirun</b>	Osun, Nigeria.
	<ul style="list-style-type: none"><li>Senior School Certificate (S.S.C.E.)</li></ul>	
2010	<b>New Horizon</b>	Lagos,Nigeria
	<ul style="list-style-type: none"><li>CompTIA and Networking</li></ul>	

### Certifications

- 2015: Cisco Certified Network Professional CCNP (Routing & Switching ) ;
- 2014: Cisco IP switched Networks ( 642 – 813 )
- 2014: Cisco IP routing Networks ( 642 – 902 )
- 2014: VMware Technical Solutions Professional (VTSP )
- 2014: VMware Sales Professional (VSP )
- 2013: Cisco Certified Network Associate ( CCNA )
- 2013: Lufthansa on-site-support (OSS) Certified (Fujitsu)
- 2010: Microsoft Certified Technology Specialist ( MCTS )
- CompTIA N+
- Microsoft Exchange Server 2007
- Certificate in Telecomm

### Projections for 2016

- ITIL Certification.

### Skills Set

#### TECHNICAL SKILLS:

## ■ Routing & Switching

- An in-depth understanding of IP (Internet protocol)
- An in-depth knowledge of various Cisco solutions
- Desktop support Analyst.
- Platforms: Microsoft Windows, Microsoft Office suite, Cisco IOS, CLI
- Network Hardware: Cisco Wireless Access Point, Cisco Routers/Switches. LAN/WAN Technologies: Ethernet
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- Virtualisation: VMware, VCentre, VShpere, VLAN etc.

## ■ Systems Administration

- Support, monitor, test and troubleshoot hardware and software problems.
- Performing and coordinating effective installation and performance of advanced operating system hardware and software on servers.
- Install new software releases, system upgrades, evaluate and install patches and resolve software related problems.
- Support and maintain end user requirements, including troubleshooting, account maintenance and training.
- Plan and perform appropriate procedures, documentation, inventory assessment, and other procedures related to IT.
- Maintain, monitor, analyse system components and make recommendations regarding computer system security, monitor network, computer and disk utilization.

## Other Skills

- Web Design and Development (Adobe Suite; Dreamweaver, Fireworks, Macromedia Flash, Corel Draw, HTML, PHP and Java Script,).
- System Repair, Troubleshooting & Maintenance.
- Network Structured Cabling & Configuring
- Data Base and software Management.

## EXPERIENCE

### Signal Alliance

January 2013- Till Date:

- Microsoft Gold Certified Partner, Cisco Premium Partner, CA Gold Partner
- 3, Fez Street, Off Kumasi Crescent, use 2, Abuja Nigeria.

*Presently I am working as a Network Engineer / Technical Support, in the Network Infrastructure Unit; where we carry out major forms of network installation, mending services also provide technical assistance support and advice to our clients. Design and implement integrated hardware and software and information systems to meet organizational requirements On-site service support technician for Fujitsu (workstation software security support/Desktop support Analyst), here in Nigeria.*

### System Engineer

#### Defined Job Roles

- Supervising the administration of internet Edge Routers and Switches appliance to ensure availability of services to all authorized users.
- Network bandwidth utilization monitoring using Solarwinds.
- Troubleshooting malfunctions of wireless network hardware and software applications, in relations with security systems to resolve operational issues and restore services.
- Configuring and setup LAN/WAN network architecture with all acceptable Security levels for accessing vital business applications.
- 1st and 2nd Level support of LAN infrastructure for customer with agreed SLA
- Provide technical assistance, support and advice to clients on network and network security challenges.
- Responding to inquiries from staff, administrators, service providers, site personnel and outside vendors and etc. to provide technical assistance and support

- Expand or modify system to serve new purposes or improve work flow network efficiency. Test, maintain, and monitor computer programs and systems, including coordinating the installing of computer program and systems.
- Troubleshoot, configure, install and upgrade Cisco routers, Aironet Accesspoint, Wireless LAN Controllers, ASA firewall, and switches.

## FIELD ENGINEER

### Key Responsibility

- Network Monitoring and End User support for clients
- System Administration and Support for Airline operators, e.g. Airfrance, Lufthansa etc...
- Troubleshooting and replacing of power modules and fans on servers.
- Installation and troubleshooting of Cisco routers, switches, Access points, Firewall,
- Raising Service Advisories on identified problems

### April 2011- December 2012: IT Analyst

– Palladium Technologies Limited, Abuja

– 7, koldak street, off Ademola Adetokunbo, Wuse 2, Abuja

### Defined Job Roles

- IT support for Alabass and Ceaser Nigeria Ltd.
- Design and Installation of IP PBX Wireless communications system for Nigeria Customs Command and Staff College (NCSC), Gwagwalada.
- Support and Maintenance services of IP PBX Wireless communications system for NCSC.
- Administrative support to the Technology department at Palladium technologies.
- Installation and support of wireless interactive media system at NCSC.

## PROJECTS

### FUJITSU GPMO Partner Program For Nokia Siemens (Desktop support Analysis)

*Global service desk (On-sit service supports) for Nokia Siemens Networks and Thomson Routers.*

### FUJITSU GPAM PARTENER Program For Lufthansa NIG (Network and Desktop Analysis)

- *Systems On-site technical management service for all location in Nigeria*
- *Network/System Administration and general IT support for Lufthansa*
- *Performs Remote Support Functions to Field Engineers.*
- *Updating of Customer trouble tickets.*
- *Equipment troubleshooting and isolation of faulty ones*

### Nigerian Air force

*Deployment and installation of Cisco IP Telephony solution, Unified Communication (UC 8.6 ) at Air force HQ Abuja*

### GALAXY BACKBONE (FAAN WLAN)

Provision of structured Cabling, Switch, and Wireless Infrastructure for Federal Aviation Authority of Nigeria(FAAN) EXECUTIVE LOUNG OF THE INTERNATIONAL AND LOCAL WING, NNAMDI AZIKIWE INTERNATIONAL AIRPORT ABUJA

## REFEREES

**Available on Request**